



Customer Information

Commercial/Industrial

Initial Information Requirements

- CAD file or DWG file of the final plat or site plans
- Voltage desired
- Load information
Note: Loads over 500 kVA must be approved by Southwest Power Pool (SPP) and OG&E Planning.
- Motor start information if 25HP and greater
- Water and sewer plans
- Square footage of building; Total Electric or combo
- Customer construction start date and paving schedule

Pre-Construction Requirements

- Pipe that will be under pavement must be installed before paving.
- Customer is responsible for locating all private underground facilities prior to commencing any excavation on the property. OGE is not responsible for damage to private underground facilities that were not located or improperly located.
- Site must be to grade before staking can be done. If grade is changed and causes OG&E to relocate facilities customer will pay the relocation costs.

Additional Requirements

- Customer is responsible for clearing right-of-way for OG&E facilities.
- Customer is responsible for providing utility easement.
- Customer is responsible for backfill compaction, removal of rock and other debris remaining after excavation, and replacement of sod or other landscaping features.

Project Specific Information

- Commercial/Industrial customers may be required to enter into an Electric Service Agreement based on the total cost to provide service. OGE will determine the appropriate ESA based on the nature of the project.
- Estimates will be given to the Customer with a full description of the Electric Service Agreement. OG&E will honor estimates for 90 days from the date given to the Customer. After the 90 day period, estimates may be recalculated to update labor and material rates.

Important Phone Numbers

Customer Service	1-800-272-9741 or 405-272-9741
Contract Electric Service Agreements	405-619-6627 or 405-619-6616
New Construction Services Representative (NCR)	1-800-380-4643 or 405-619-6500
Locate underground utilities in Oklahoma	1-800-522-6543 or 405-840-5032
Locate underground utilities in Arkansas	1-800-482-8998

OG&E Project Owner Contact Info:

Click here to enter PM name.	Click here to enter PM email.	Click here to enter PM phone #.
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