

OG&E FUEL FAQs

Updated November 2025

Frequently Asked Questions

How do fuel costs impact my monthly bill?

- Every monthly customer bill includes the direct cost of fuel to produce electricity.
- Many electric companies, like OG&E, use fuel to generate electricity in power plants.
- Fuel prices can impact the fuel charge on customer bills.

Will I see an increase or decrease on my monthly bill?

- Great news! Starting November 1, your electric bill is going down. The average residential customer bill will decrease by \$6.75 per month. The average General Service customer bill will decrease by \$9.27 per month.

Where will I see the impact?

- The new fuel cost will be implemented on November 1, 2025. Customers will see the decrease in fuel charges reflected on their November or December 2025 bills, depending on their billing date.
- The cost of fuel is included in the "Current Electric Charges" section and the Fuel Cost Adjustment per kilowatt hour in the "Billing Information" on page 2 of the bill.
- The "Billing Information" section is where you will see the factor change from your November bill to your December bill.

How does OG&E help customers manage their bill and energy usage?

- We have a number of program offerings like [Average Monthly Billing](#), [SmartHours®](#) and [Guaranteed Flat Bill](#) to help customers manage both their monthly bill and energy usage. Changing how you use energy, combined with SmartHours, can provide savings for customers.
- We offer a variety of home [Energy Efficiency Programs](#) that provide energy-saving options, services and incentives to all customers.

Do you offer payment assistance?

- In 2024, we implemented an \$85 annual [Silver Energy](#) senior citizen discount for SmartHours customers aged 65+.
- We offer payment assistance programs and pricing options to help customers manage their bills. If you need help paying your bill, we offer a payment plan for qualified customers.
- The Low-Income Assistance Program (“LIAP”) can help offset the impact of bill increases on customers with low income. The LIAP credit amounts to \$13 per month for qualifying customers and will appear as “LIAP CREDIT” under the “Residential Rate” on your bill. The credit applies to all individually metered residential customers who are certified to OG&E by the Oklahoma Department of Human Services for payments under the federally funded [Low Income Home Energy Assistance Program \(LIHEAP\)](#). Once certified, customers receive the credit for the next 24 billing months.

Does OG&E make money on the cost of fuel?

- No. OG&E cannot profit from fuel purchases – our cost is your cost. OG&E cannot keep more than the money required from each six-month adjustment period.

Why is this happening now?

- Twice per year in May and October, OG&E is required to notify the Oklahoma Corporation Commission (OCC) if changes to the semi-annual fuel cost adjustment factor are needed.
- The fuel factor is used to calculate the monthly fuel cost to generate electricity on customer bills.
- Each fuel cost adjustment reflects changes in the actual cost of fuel incurred over the prior six months as well as OG&E’s expectation for fuel costs over the next six months. Customers only pay for the actual cost of fuel, and this process reduces volatility on customer bills.

Does the Oklahoma Corporation Commission review fuel costs?

- Yes. The Oklahoma Corporation Commission (OCC) oversees and regulates electric companies, including reviewing and approving fuel costs of electric companies. Every year, the OCC conducts a Fuel Prudence review of OG&E's fuel cost.

What does OG&E do to limit the impact to customers when the cost of fuel increases?

- OG&E has a team dedicated to ensuring the cost our customers pay for fuel is as low as possible.
- OG&E uses a variety of strategies when purchasing fuel to minimize the impact on customers like:
 - » “First of Month” pricing, where a portion of fuel is purchased at a set price at the first of the month to address volatility over a specific time-period.
 - » Adding additional fuel-storage options to provide certainty in the price and amount of fuel on hand.
- As a member of the Southwest Power Pool, which serves 15 states, our customers get the benefit of cleaner energy resources while maintaining reliable and affordable service.

Visit [OGE.com/fuel](https://www.oge.com/fuel) to learn more about what this means for you.

