



# Customer Information

## Underground Residential Developments (URD)

### Initial Information Requirements

- CAD file or DWG file of the final plat
- Water, sewer, and grading plans
- Square footage of homes; Total Electric or combo
- Customer construction start date and paving schedule

### Pre-Construction Requirements

- OGE road crossings must be in before paving.
- Customer is responsible for locating all private underground facilities prior to commencing any excavation on the property. OGE is not responsible for damage to private underground facilities that were not located or improperly located.
- OGE will not install facilities until water and sewer have been installed.
- Lot must be pinned and to grade before staking can be done. If grade is changed and causes OGE to relocate facilities, Customer will pay the relocation costs.
- Roads must be paved prior to installation of distribution facilities.

### Additional Requirements

- Customer is responsible for clearing right-of-way for OGE facilities.
- Customer is responsible for providing utility easement.
- Customer is responsible for providing absorption rate justifications and may be required to build in phases.
- Customer is responsible for backfill compaction, removal of rock and other debris remaining after excavation, and replacement of sod or other landscaping features.

### Project Specific Information

- OG&E will initiate design from a preliminary plat which will be submitted to the developer or their designated representative. Changes may be requested at that time. Once the design is approved by the developer, all costs related to changes in the platting to the design before, during, and after construction will be billed to the developer.
- URD installations over 150 lots will be required to enter into an Electric Service Agreement with OGE. These URDs must reach 50 percent occupancy with active OGE customers before subsequent phases are built. If this requirement is not met, additional Electric Service Agreements may be required.
- Estimates will be given to the Customer with a full description of the Electric Service Agreement. OGE will honor estimates for 90 days from the date given to the Customer. After the 90 day period, estimates may be recalculated to update labor and material rates.

Project Notes:
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### Important Phone Numbers

Customer Service	1-800-272-9741 or 405-272-9741
Contract Electric Service Agreements	405-619-6627 or 405-619-6616
New Construction Services Representative (NCR)	1-800-380-4643 or 405-619-6500
Locate underground utilities in Oklahoma	1-800-522-6543 or 405-840-5032
Locate underground utilities in Arkansas	1-800-482-8998

### OGE Project Owner Contact Info:

<a href="#">Click here to enter PM name.</a>	<a href="#">Click here to enter PM email.</a>	<a href="#">Click here to enter PM phone #.</a>
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