

# ARKANSAS HEEP WINDOW REPLACEMENT REBATE

Fund availability is limited. Submission of application doesn't guarantee rebate payment.



We Energize Life

## SECTION 1. Customer Information (please print)

OG&E Account Number:		Customer Email Address:		
Customer Name (as shown exactly on OG&E electric bill):		Customer Daytime Phone:		
Service Address:				
City:	State: AR	ZIP Code:	County:	
Mailing Address (if different than installation address):		City:	State:	ZIP Code:

## SECTION 2. Alternate Rebate Recipient (please print)

Name:		Daytime Phone:		
Mailing Address:		City:	State:	ZIP Code:

I (Customer Signature) \_\_\_\_\_ authorize the above party to receive the rebate check.

## SECTION 3. Installing Contractor Information (please print)

Contractor Name:		Business Name:		Contractor Phone:	
Contractor Address:		City:		State:	ZIP Code:

## SECTION 4. Window Information (to be provided by contractor, include invoice and NFRC documentation)

1. What date was the project completed? \_\_\_\_\_
2. What is the total square footage of the new windows installed? \_\_\_\_\_
3. What is the central HVAC type? (circle one) **Electric A/C with Gas Heat**      **Electric A/C with Resistance Heat**  
**Gas Heat Only (no A/C) Heat Pump**      **Air Source Heat Pump**
4. Is the window ENERGY STAR® rated? (circle one) **Yes** **No**
5. How many panes does the existing window have? (circle one) **Single Pane**      **Double Pane**
6. What is the U-factor rating of the new window? \_\_\_\_\_
7. What is the SHGC rating of the new window? \_\_\_\_\_
8. How many ENERGY STAR rated windows were installed (limit **seven** per home)? \_\_\_\_\_ **Rebate Amount: \$50 per window, maximum \$350 total.**

I hereby certify that the information listed above is accurate and true. I understand the information submitted is subject to audit and onsite verification may be required prior to payment of rebate. The verification inspection is for record purposes only and does not guarantee the quality of the work performed. I also understand that submission of the rebate application does not guarantee a rebate. The program will end when funds are depleted. I understand that all guidelines have been followed (See Rebate Rules and Guidelines). I also understand that Oklahoma Gas and Electric Company is not liable for any work performed. REBATE APPLICATION, INVOICE AND DOCUMENTATION MUST BE SUBMITTED WITHIN 30 DAYS OF INSTALLATION DATE. If application is incomplete, rebate will be denied. Contractor and homeowner signatures are required. Make a copy of all receipts and documentation for your records before submitting for rebate.

Installing Contractor \_\_\_\_\_ (Signature)      Customer \_\_\_\_\_ (Signature)  
Date \_\_\_\_\_      Date \_\_\_\_\_

Please return completed rebate form and contractor invoice by email or mail to:  
residential.ar@oge.com | OG&E AR Residential Rebates, 3600 Old Greenwood Road, Ste. 1, Fort Smith, AR 72903

FOR REBATE OFFICIAL USE ONLY. DO NOT WRITE IN THIS AREA.

DATE INSTALLED \_\_\_\_\_ DATE RECEIVED \_\_\_\_\_ REBATE AMOUNT \_\_\_\_\_ PROCESSED BY \_\_\_\_\_

# WINDOW REPLACEMENT REBATE RULES AND GUIDELINES

## REBATE DETAILS

- Rebate applies only to OG&E customers with an active Arkansas residential account.
- Rebates are limited to seven (7) windows per home, up to \$350 total rebate.
- Rebate will not exceed contractor invoice amount.
- Rebates are issued in the form of checks, not utility bill credits.
- Only one (1) rebate request per service address.
- Rebate Application, Invoice and Documentation for all windows showing U-factor, SHGC and Measurements (in inches) must be received within 30 days of completion of job.
- OG&E is not responsible for inaccurate information.
- Funding for this program is limited to funds availability.

## REBATE APPLICATION DETAILS

Qualifying window replacement must have invoice dated between January 1 and December 15 of the current program year. Completed rebate application, invoice and documentation showing U-factor, SHGC and Measurements (in inches) must be submitted no later than 30 days after window installation.

A valid invoice includes the installation date, products purchased, quantity purchased, price and payment made in full. The window replacement invoice must also specify all required information, including the customer name, address of installation, phone number, contractor name, business name, address and phone number. All information on the invoice must match the information on the rebate application or the application will not be processed. OG&E reserves the right to conduct random inspections to verify installation of the rebated equipment at the installation address listed on the form. **Failure to complete all information will result in denial of rebate.**

## DO NOT INCLUDE REBATE APPLICATION WITH YOUR OG&E ELECTRIC BILL.

**OG&E reserves the right to inspect installations before issuing a rebate. OG&E reserves the right to conduct random inspections to verify installation of the rebated equipment at the installation address listed on the form. If the residence does not have the qualifying material or work installed, the homeowner may be required to pay back the rebate and the contractor will be deemed ineligible to offer rebates to future customers.** OG&E reserves the right to amend or suspend this program without notice.

## LIMITATIONS OF LIABILITY; INDEMNIFICATION

In no way shall Oklahoma Gas and Electric Company be liable for, and Customer hereby agrees to indemnify, defend and hold harmless Oklahoma Gas and Electric Company, its subsidiaries or affiliates, and their respective employees, Officers and directors, from and against any and all liability, loss, damage, cost or expense, including attorney's fees, that may be caused by, due to, occasioned by, or otherwise arising out of the installation, operation, mis-operation, or use of customer's installed materials and installations.

Customer acknowledges and agrees that in no event shall any statement, representation, or lack thereof, either express or implied, Oklahoma Gas and Electric Company, relieve the customer of exclusive responsibility for the Customer's systems. Specifically, Oklahoma Gas and Electric Company approval of the rebate application, payment of the rebate, or any Oklahoma Gas and Electric Company inspection of the qualifying materials and installations shall not be construed as confirming or endorsing the materials or installation or its operating or maintenance procedures nor as a warranty or guarantee as to the safety, reliability, or durability of the materials or installation.

Oklahoma Gas and Electric Company is not responsible for items lost or delayed in the mail, or any rebate delayed due to incomplete or incorrect information on the rebate application and/or invoice.

Oklahoma Gas and Electric Company is not responsible for any taxes that may be imposed as a result of your receipt of any rebate.

## QUALIFYING CUSTOMERS

- This program is available only to OG&E residential customers in Arkansas who own or rent a permanent foundation, single family home.
- Multi-family structures do not qualify for this rebate.
- Program is available only to retro-fit (existing) homes with electric central air conditioning.
- Program excludes new home residential construction, garages, sheds, workshops, basement and doors.

## QUALIFYING INSTALLATION

All windows must be installed by professional window company. All rebate forms need to have a copy of the invoice and detailed specifications for the windows installed.

**WHERE TO SUBMIT REBATE APPLICATION AND INVOICE by email or mail to:**  
residential.ar@oge.com

OG&E AR Residential Rebates  
3600 Old Greenwood Road, Ste. 1  
Fort Smith, AR 72903

Please allow 6 to 8 weeks after receipt of all documents for the rebate to be processed. Make a copy of all receipts and documentation for your records before submitting for rebate. If you have any questions about your rebate, please call us toll-free at 844-413-3065 or email residential.ar@oge.com.

