



CUSTOMER GUIDE

Whether you're new in OG&E's service area or one of our established customers, we welcome the opportunity to serve you. At OG&E, we energize life, providing life-sustaining and life-enhancing products and services, while honoring our commitment to strengthen the communities we serve.

CUSTOMER SUPPORT

OG&E Customer Support is available at custcaredept@oge.com and **800-272-9741**. English and Spanish-speaking advocates are available from 8 a.m. – 5 p.m., CT, Monday – Friday. Our automated system and outage reporting are available 24 hours a day, 365 days a year. More information: [OG&E.com/HelpCenter](https://oge.com/HelpCenter)

OUTAGE SUPPORT

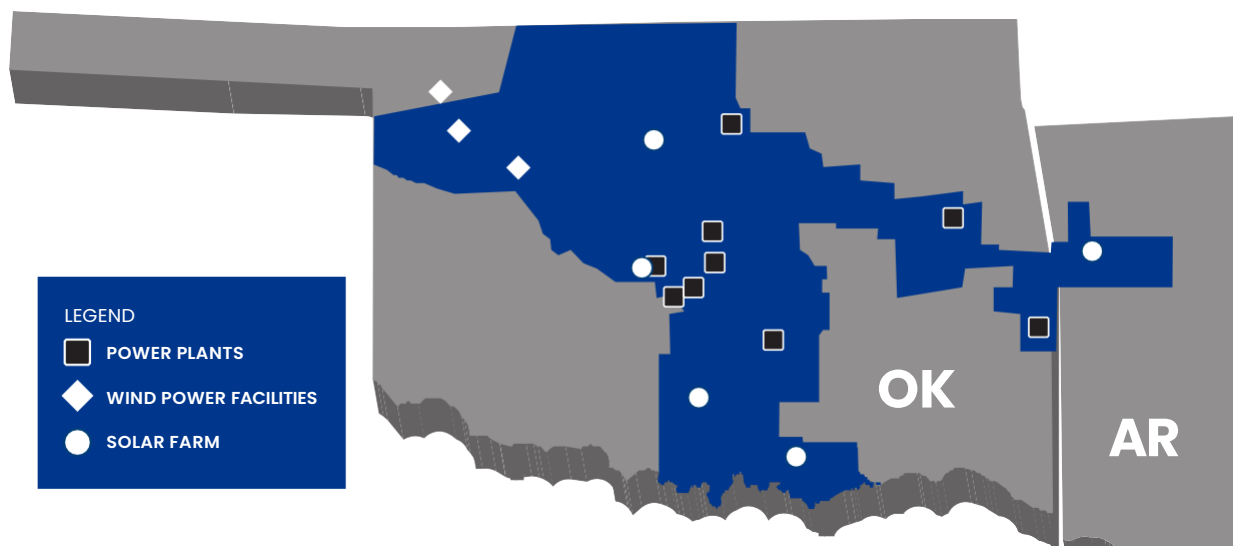
Loss of power can be caused by severe weather, trees, wildlife or equipment failure. System Watch® is OG&E's online outage monitoring system, providing real-time outage information. Access it at [OG&E.com/OutageMap](https://oge.com/OutageMap) or on the **OG&E app**.

Ways to report an outage:

- **OG&E app** (available on [iOS](#) and [Android](#))
- **myOG&Ealerts®** - Sign up at [OG&E.com/alerts](https://oge.com/alerts) and text **OUT**
- **Online** at [OG&E.com/outages](https://oge.com/outages)
- Call **800-522-6870**

Learn what to do before, during and after an outage and other safety information, visit [OG&E.com/StormSafety](https://oge.com/StormSafety).

OG&E SERVICE AREA



WAYS TO PAY YOUR BILL

OG&E conducts its monthly billing operations on a "cycle" basis. This procedure allows us to spread out our billing work uniformly each month. You will receive your bill a few days after your meter is read. There are several convenient ways to pay your monthly electric bill:

OG&E app (available on [iOS](#) and [Android](#)).

Online at [OGE.com](#).

Text to pay by signing up for at [OGE.com/alerts](#).

Auto Pay automatically deducts your payment from your checking or savings account on its due date. For more information or to enroll, visit [OGE.com/AutoPay](#).

Mail using the return envelope that is provided with your bill. Our mailing address is: OG&E, P.O. Box 24990, Oklahoma City, OK 73124-0990.

In person at an authorized kiosk station in your area. You may pay with cash, credit or debit card at the kiosks. Find a complete list of authorized kiosks at [OGE.com/kiosks](#) or by contacting OG&E Customer Support. A transaction fee may apply.

Call U.S. Payments at **877-306-9274**. Pay with a checking account, savings account or credit card. Processing fees will apply.


UNDERSTANDING YOUR BILL

Your monthly OG&E bill provides more information than just your bill amount. This is a sample of a typical Arkansas residential bill. Your bill is personalized based on your rate and account information, so it may be slightly different.

1. This section shows your total amount due by calculating your last month's bill minus payments that have been made. It also adds in your current month's charges to calculate your total amount due. The dates in this billing period are also shown here.

2. This section shows the amount due and due date for your current bill, plus your account number. Your account number is needed when you contact us about your account or sign up for online services.

3. This is the name and service address associated with your account.



Customer service: 405-272-9741
or toll-free 800-272-9741
8am-5pm, Mon-Fri

Mailed 4/14/23 for account # 00000000-0

AMOUNT DUE \$75.92	DUE DATE 3/22/23
-------------------------------------	-----------------------------------

Customer name: Daniel Brown
Service address: 1234 ENERGY CIR

WAYS TO PAY

Online: OGE.com
Text: Sign up for myOGEalerts at OGE.com
Mail: OG&E, PO Box 24990
Oklahoma City, OK 73124
Call U.S. Payments: 877-306-9274
to pay by phone from your checking or savings account, or to pay by credit card. Processing fees will apply.

Activation Code: 1234567 **Next Meter Read:** 4/7/23

1 BILLING SUMMARY
Billing period: 2/8/23 to 3/7/23
Last payment credited \$98.86 on 2/15/23
Residential rate

Balance	\$0.00
Current electric charges	70.46
Current taxes and fees	5.46
Current bill	\$75.92
Total amount due	\$75.92

6

7 MONTHLY USAGE ■ ELECTRIC (kWh)

The current billing period covers 28 days of service. Your average daily cost was \$2.71 per day.
Chart reflects your kWh usage over the past 13 months.


Please return only this portion with your payment. Make checks payable to OG&E and write your account number on your check.

Amount due 3/22/23		\$75.92
After due date, pay this amount:		SAME

Lend-a-Hand * donation:

Total amount enclosed:

ARRD04265 DANIEL BROWN
1234 ENERGY CIR
ALMA, AR 72921




000759290000000075929

Account # **000000000-0** Portion 05

*You can help those having trouble paying their utility bills by adding a few extra dollars to your bill payment.

Make checks payable to OG&E



PO Box 24990
Oklahoma City, OK
73124-0990

4. Choose the most convenient way to pay your bill, including the **OG&E** app (available on **iOS** and **Android**), or at a kiosk location.
5. If you haven't signed up for online services yet, an activation code will show here. You'll be asked for this code when you sign up. This area also shows the dates of your next billing period.
6. Additional information about your account will be shown here and on the back of your bill depending on your rate. You may also get information about energy efficiency programs and tips to help you save energy and money.
7. Easily see your monthly electric (kWh) usage trends over the past 13 months (or your length of service at this address). You can also find your average daily cost here. See more details by viewing your Energy Insights at [OGE.com/insights](https://www.oge.com/insights).
8. Use this portion of the bill if you pay by mail. If you'd like to help neighbors, please consider adding a little extra to your payment to support our Lend-a-Hand program.
9. Here you will find the dates when your meter was read. The difference between your past and current usage shows how much energy (kWh) was used this billing period. A meter multiplier is used to make tracking energy (kWh) easier for high-usage customers. Most residential customers have a meter multiplier of 1.
10. Your rate is listed here. All charges or credits to your account are itemized in this section. These include charges for basic rates, applicable riders, deposits, deposit refunds, interest on deposits, or other refunds and the demand in kilowatts where applicable. Visit our FAQs for more details about the charge for electric service at [OGE.com/BillFAQs](https://www.oge.com/BillFAQs).
11. Sales taxes and franchise fees applicable to each customer can be found here.
12. You may see details about your bill, like program information, in this section.
13. You can contact OG&E online at [OGE.com/ContactUs](https://www.oge.com/ContactUs) or by phone.
14. Learn what to do if you receive a Shut-off Notice.
15. Scammers target our customers by phone, email, and door-to-door, saying they work for OG&E. Learn how to keep yourself and your account information safe at [OGE.com/scams](https://www.oge.com/scams).

Page 2 Account #000000000-0

9	CURRENT USAGE
METER READING INFORMATION	
Actual kWh reading on 2/8/23	54445
Actual kWh reading on 3/7/23	54903
Current kWh usage	458
Meter multiplier	1
Metered kWh usage	458
10	CURRENT CHARGES
RATE: RESIDENTIAL RATE	
Customer charge	9.75
Charge for electric service	16.49
Charge for 1 outdoor security light	9.35
Energy cost recovery \$0.057491 /kWh	26.33
Energy efficiency cost \$0.00411 /kWh	1.88
Trans cost recovery rider \$0.004311 /kWh	1.97
Formula rate plan @ 17.871%	4.69
Total	\$70.46
11	TAXES & FEES
State sales tax amount @ 6.5%	4.58
County tax amount @ 1.25%	0.88
Total	\$5.46
12	BILLING INFORMATION
Total amount due by 3/22/23	
13	ADDITIONAL CONTACT INFORMATION
Report power outage: 405-272-9595 or toll-free 800-522-6870	24 hours a day
Customer service: 405-272-9741 or toll-free 800-272-9741	8am-5pm, Mon-Fri
OGE.com	
14	A message regarding Cut-off or Shut-off Notices
<p>If a payment problem occurs, and you receive a Cut-off or Shut-off Notice, there are options listed on the notice that are available to you to ensure your power is not interrupted. Should you receive a Cut-off or Shut-off notice, call the Customer Service phone number on the front of your electric bill where you can quickly receive account information, including records of payments and electric use. You can also find out about OG&E deferred payment plan and other programs designed to help keep service on, as well as the names of government or social agencies with programs that might be able to help you. OG&E's Customer Service representatives are available each business day, and our automated information system is available to you 24 hours a day, seven days a week. If you ever feel there may have been a mistake in calculating your bill, call OG&E. Your service</p>	
15	Employee identification
<p>Our employees and authorized contractors carry company identification with a photograph. Please do not hesitate to ask for identification before admitting an OG&E representative to your premises. Even then, if you have any doubts, call OG&E at 800-272-9741.</p> <p>When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.</p>	



View the interactive guide at [OGE.com/ARbill](https://www.oge.com/ARbill)

HOW TO READ YOUR ELECTRIC METER

The meter scrolls through many different displays that will show your kilowatt-hour (kWh) usage and other system and diagnostic information. Most of the scrolling digital displays are identified by a number in the bottom left corner of your meter. This number represents what type of data is being shown. For more information, visit [OGÉ.com/MeterFAQs](https://www.oge.com/MeterFAQs).

TERMINATION OF SERVICE

The customer must notify OG&E when service is no longer required. Notification can be made by calling OG&E Customer Service or online at [OGÉ.com](https://www.oge.com).

DEPOSIT REQUIREMENTS

A deposit to guarantee payment for service may be required of applicants under certain conditions. If desired, the deposit may be paid in two equal payments with the first two bills. Instead of a deposit, a qualifying third party may submit a written guaranty to pay an amount equal to the deposit.

A deposit may be required of customers (or increased to the maximum) if certain conditions occur:

1. Bill is not paid before the close of business on the last day to pay as shown on the most recent Shut-Off Notice within the last 12 months.
2. Two or more checks were returned unpaid for reasons other than bank error in the last 12 months.
3. Bill is not paid by close of business on the due date two times in a row or any three times in the last 12 months.
4. Customer misrepresented his/her identity or other facts regarding obtaining or continuing service during the last 24 months.
5. Customer used service without authorization or tampered with electric company's equipment during the past two years.
6. Customer uses more service than the estimate on which the electric company based the deposit. The electric company may not charge any additional deposit after the first 12 months of service unless the customer moves the service to a new location or expands the business or scope of operation at the original location.
7. In accordance with the United States Bankruptcy Code, the electric company may require a customer to furnish adequate assurance of payment in the form of a deposit or other security. This deposit may be in addition to all other deposits posted with the electric company before the bankruptcy filing.

For applicants and for customers having less than 12 months history, the deposit amount will be based on the average monthly usage for the class of service. For customers having 12 months history, the amount will not be more than the two highest bills within the past 12 months. Interest paid on deposits will be credited to your account each month when you are billed for electric service.

Any deposit you may have for residential service will be refunded automatically if, for a period of 12 consecutive months, you have paid all bills by the due date and have rendered no check that was dishonored and service has not been disconnected for nonpayment. When OG&E makes a final termination of service, the amount of the deposit plus accrued interest will be credited to your account.

VERIFICATION OF BILLING ACCURACY

A meter test is available upon request from the customer. The customer will be charged \$50 to cover the cost to perform the test if the meter is found to be accurate.

DELINQUENT BILLS

Please note that because smart grid technology allows us to remotely turn off service without dispatching a crew member to the meter, we will no longer place a notice on the door if service is disconnected. Customers scheduled for service disconnection will continue to receive notification by mail and phone as they do today. OG&E will make every attempt to contact you prior to disconnecting service due to nonpayment. If you are not able to pay the overdue amount, you must pay a \$1.75 reconnection fee in addition to the overdue balance to restore service. If you are able to speak to OG&E Customer Support before the day your service is scheduled for disconnect you may be able to avoid the reconnect fees and only pay your overdue balance.

DELAYED PAYMENT

A customer having difficulty paying a bill may, if qualified, make payments in installments. OG&E will not suspend service if all three of the following conditions are met:

1. You pay at least 1/4 of your overdue bill in three business days.
2. You agree to pay the balance of your bill in installments over a three-month period.
3. You agree to pay all future bills coming due during the period of the agreement in full by each bill's respective due date.

In arranging the installment payment agreement, consideration will be given to your ability to pay, the amount unpaid, your payment history, the length of time and reasons why the account is past due.

Failure to comply with the terms of the delayed payment agreement is reason to suspend service without prior notification and OG&E shall be under no obligation to enter a second delayed payment agreement on the overdue amount or to enter any other delayed payment agreement for a 12-month period.

SUSPENSION OF ELECTRIC SERVICE

Electric service may be suspended to an existing customer, after proper notice, for one or more of the following reasons:

1. A bill for service to the current customer remains unpaid after the close of business on the last day to pay as printed on the most recent shut-off notice.
2. A former customer remains at the premises who owes that electric company an outstanding bill for service at the premises; a full-time occupant of the premises when the bill was incurred remains at the premises; or, a full-time user of the service when the bill was incurred remains at the premises.
3. A current customer and a former customer who lived together at another location now live together at a new service location and the former customer owes a bill for service used during the time they lived together at a former location.
4. Failure to comply with a Public Service Commission order or the terms and conditions of a delayed payment agreement.
5. Failure to post a deposit.

6. Unauthorized or fraudulent use of the service, or tampering with the electric company's equipment.
7. A misrepresentation of fact relevant to the conditions under which service was obtained.
8. Failure to pay a Commission-approved charge associated with the provision of service and billed by OG&E.
9. Refusal to grant OG&E access at reasonable times to its equipment at the customer's location.
10. Violation of OG&E's rules designed to prevent interference with the use of service by other customers.
11. Violation of OG&E's rules pertaining to the use of non-standard equipment or unauthorized attachments.
12. Violation of federal, state or local laws or regulations.
13. Abandonment of the premises served.
14. Causing injury, or threatening to cause injury, to an employee or the family of an employee of OG&E.
15. Causing damage, or threatening to cause damage, to OG&E property, or failure to pay for damage to OG&E-owned equipment installed on the customer's premises.
16. A condition exists which poses a health or safety hazard.

Accounts on which service is not reconnected within seven calendar days will be subject to being closed. Once the account is closed, the former customer will have applicant status when contacting OG&E for service.

SERIOUS MEDICAL CONDITION

Suspension of electric service to a residential customer may be postponed (or reconnected if disconnected) for 30 days or less once OG&E is notified that a serious medical condition exists. A Physician's Certificate must be received within seven days of notification or service may be suspended. The certificate must be signed by a physician licensed to practice medicine by the Arkansas State Medical Board or allowed to practice in Arkansas under a comparable licensing authority and must clearly state that suspension of service will cause a substantial risk of death or gravely impair the health of a permanent resident in the household at the service address. The certificate is valid for up to 30 days and may be extended for one additional 30-day period by re-verification before the initial certificate expires. OG&E is not required to accept more than one physician's certificate per household each year. Contact OG&E Customer Support for the certificate.

SALES TAX EXEMPTION/LOW INCOME RESIDENTIAL CUSTOMERS

OG&E residential customers with an annual income of \$12,000 or less can qualify for a sales tax exemption. This exemption is available through Act 120 of 1983 which provides for an exemption of state sales tax on the first 500 kWh of electricity used each month. Contact OG&E Customer Support for the application form.

CUSTOMER'S EXTENDED ABSENCE

Several options are available to residential customers to avoid suspension of service during periods of extended absence: Remittance of a prepayment.

1. Remittance of a prepayment.
2. Designation of a third party to receive a copy of any shut-off notices OG&E must send because of nonpayment.

3. Enrollment in Auto Pay whereby the monthly bill is paid automatically through the customer's checking or savings account.
4. Requesting that bills rendered during the absence be mailed to an alternate address or to a third party.

EXTENDED DUE DATE

The Extended Due Date Plan is available to qualifying residential customers and is intended to enable OG&E to change a customer's bill payment due date, at the customer's request, to coincide with or follow the customer's receipt of a fixed income. Customers who qualify under this plan and pay by the new date will not be considered late on their bill payment.

Qualifying income sources are as follows:

1. Persons receiving Aid to Families with Dependent Children (AFDC), or Aid to the Aged, Blind and Disabled (AABD).
2. Persons receiving Supplemental Security Income.
3. Persons whose primary source of income is Social Security or Veterans Administration disability or retirement benefits.

LANDLORDS & TENANTS

OG&E has established procedures for identifying accounts where electric service is provided at an address different from the mailing address of the bill. OG&E will not suspend service to an identified account for nonpayment until it sends a suspension notice to the landlord. If the landlord does not respond within seven days from the mail date, OG&E will post a notice in areas of common usage or mail a notice to all tenants at least 14 days before suspending service. OG&E will wait at least 30 days after the due date of the landlord's bill before suspending service and allow any tenant to apply for service in the tenant's name if separate metering is feasible. OG&E will not require payment from a tenant of any amount that is owed by the landlord.

LEVELIZED BILLING

Even out bills from months of high electricity use with Levelized Billing. Your total annual cost for electricity remains about the same, but you have the convenience of a more consistent bill each month. Visit [OGE.com/levelized](https://www.oge.com/levelized) to see if you qualify.

THIRD PARTY NOTIFICATION

OG&E's "Third Party Notification" plan allows a residential customer to designate a "third party" — a relative, friend, neighbor, social worker, etc. — to receive a copy of any shut-off notices OG&E must send because of nonpayment of electric bills. The third party is not obligated to pay any past-due bills.

CUSTOMERS 65 YEARS OF AGE OR OLDER OR PHYSICALLY DISABLED

For residential customers at least 65 years of age or who have a physical disability that affects their ability to pay, OG&E will attempt to contact the customer at least 72 hours before suspending service. If the attempt to make personal contact with the customer is not successful, OG&E will give 24 hours written notice, which explains what can be done to avoid suspension. When a registered customer cannot pay a bill on time, OG&E will offer to: arrange a delayed payment agreement, arrange for Levelized (average) Billing, explain the right to third party notice, and provide the names of federal, state, and local bill payment assistance agencies to the customer.

OG&E will not suspend residential service to a registered customer on a day when the National Weather Service forecasts a temperature of 95 degrees Fahrenheit or higher or 32 degrees Fahrenheit or lower at any time during the following 24-hour period.

HOW MUCH DOES MY ELECTRICITY COST?

The monthly rates for basic residential service are shown below. In addition to the basic rates, billing may be increased or decreased by the amount to be recovered with the approved automatic adjustment charges.

OG&E rates include two seasonal rates as follows:

SUMMER SEASON – Usage months of June through October of any year.

WINTER SEASON – Usage months of November of any year through May of the succeeding year.

Residential Service (R-1)

Customer Charge: \$9.75 per month

Energy Charge:

SUMMER SEASON – 0-1400 kWh per month @ 5.80¢

1401 and over kWh per month @ 8.50¢

WINTER SEASON – 0-600 kWh per month @ 3.60¢

601 and over kWh per month @ 2.60¢

Residential Service Demand Rate (R-kW)

Customer Charge: \$9.75 per month

Demand Charge per kW per month of Billing Demand: \$1.00

Energy Charge:

SUMMER SEASON – 5.84¢ per kWh per month

WINTER SEASON – 2.00¢ per kWh per month

SmartHours® Fixed (formerly Time-of-Use, "TOU")

Customer Charge: \$9.75 per month

Energy Charge:

SUMMER SEASON – On-peak hours: 19¢ per kWh per month

Off-peak hours: 3.80¢ per kWh per month

WINTER SEASON – ALL kWh @ 2.80¢ per kWh per month

SmartHours Daily (formerly Variable Peak Pricing, "VPP")

Customer Charge: \$9.75 per month

Energy Charge:

SUMMER SEASON – On-peak hours:

Low Peak kWh @ 2.40¢ per kWh per month

Standard Peak kWh @ 8.00¢ per kWh per month

High Peak kWh @ 19.00¢ per kWh per month

Critical Peak kWh @ 38.00¢ per kWh per month

Off-peak hours: 2.40¢ per kWh per month

WINTER SEASON – ALL kWh @ 2.40¢ per kWh per month

General Service (GS-1)

Customer Charge: \$25.00 per month

Energy Charge:

SUMMER SEASON – 0-5000 kWh per month @ 5.50¢

5001 and over kWh per month @ 7.80¢

WINTER SEASON – 0-1000 kWh per month @ 2.90¢

1001 and over kWh per month @ 2.00¢

GS SmartHours Fixed

Customer Charge: \$25.00 per month

Energy Charge:

SUMMER SEASON – On-Peak Hours: 18.50¢ per kWh per month

Off-peak hours: 2.10¢ per kWh per month

WINTER SEASON – ALL kWh @ 2.10¢ per month

GS SmartHours Daily

Customer Charge: \$25.00 per month

Energy Charge:

SUMMER SEASON – On-peak hours:

Low Peak kWh @ 2.10¢ per kWh per month

Standard Peak kWh @ 7.80¢ per kWh per month

High Peak kWh @ 18.50¢ per kWh per month

Critical Peak kWh @ 37.00¢ per kWh per month

Off-peak hours: 2.10¢ per kWh per month

WINTER SEASON – ALL kWh @ 2.10¢ per kWh per month

GS Demand Rate (GS-kW)

Customer Charge: \$25.00 per month

Demand Charge per kW per month of Billing Demand: \$1.00

Energy Charge:

SUMMER SEASON – 5.32¢ per kWh per month

WINTER SEASON – 2.00¢ per kWh per month

Power and Light (PL-1)

A) Transmission (Service Level 1):

Customer Charge: \$450.00 per month

Demand Charge per kW per month of Billing Demand:

SUMMER SEASON \$8.00

WINTER SEASON \$4.25

Energy Charge: ALL kWh per month @ 0.80¢

B) Distribution (Service Level 2):

Customer Charge: \$225.00 per month

Demand Charge per kW per month of Billing Demand:

SUMMER SEASON \$10.45

WINTER SEASON \$7.85

Energy Charge: ALL kWh per month @ 0.80¢

C) Distribution (Service Level 3 and 4):

Customer Charge: \$225.00 per month

Demand Charge per kW per month of Billing Demand:

SUMMER SEASON \$10.45

WINTER SEASON \$7.85

Energy Charge: ALL kWh per month @ 0.83¢

D) Secondary (Service Level 5):

Customer Charge: \$115.00 per month

Demand Charge per kW per month of Billing Demand:

SUMMER SEASON \$10.80

WINTER SEASON \$8.07

Energy Charge: ALL kWh per month @ 0.90¢

Power and Light Time-of-Use (PL-TOU)

A) Transmission (Service Level 1)

Customer Charge: \$450.00 per month

Demand Charge per kW per month of Billing Demand: \$3.50

Energy Charge:

SUMMER SEASON –

On-peak hours: 7.00¢ per kWh per month

Off-peak hours: 0.80¢ per kWh per month

WINTER SEASON – ALL kWh @ 0.80¢ per kWh per month

B) Distribution (Service Level 2,3 and 4):

Customer Charge: \$225.00 per month

Demand Charge per kW per month of Billing Demand:

SUMMER SEASON – \$2.40

WINTER SEASON – \$6.80

Energy Charge:

SUMMER SEASON –

On-peak hours: 17.00¢ per kWh per month

Off-peak hours: 0.70¢ per kWh per month

WINTER SEASON – ALL kWh @ 0.70¢ per kWh per month

C) Secondary (Service Level 5):

Customer Charge: \$115.00 per month

Demand Charge per kW per month of Billing Demand: \$8.50

Energy Charge:

SUMMER SEASON –

On-peak hours: 7.60¢ per kWh per month

Off-peak hours: 0.90¢ per kWh per month

WINTER SEASON – ALL kWh @ 0.90¢ per kWh per month

Municipal Roadway and Area Lighting (LM-1)

A) **Base Charge:** The monthly rate for each lighting unit installed on an existing pole or structure is as follows:

Type of Lighting Unit	Percentage of Lighting Investment Provided by OG&E		Monthly kWh for Energy Cost Recovery
Non-shielded Mercury Vapor Lamps			
	100%	None	
3600 Lumens *	\$ 3.42	\$ 2.02	41
7000 Lumens *	4.10	2.90	71
11500 Lumens *	6.89	4.09	103
20000 Lumens *	8.36	5.96	161
40000 Lumens *	14.77	9.97	272
60000 Lumens *	18.19	13.39	383
High Pressure Sodium Lamps			
4000 Lumens *	\$ 3.76	\$ 1.76	21
9500 Lumens-NEMA	4.37	2.02	41
9500 Lumens – Cobra	6.87	2.02	41
15500 Lumens – Cobra	6.70	3.00	71
25000 Lumens – Cobra	7.30	4.20	107
25000 Lumens – Directional	11.80	4.20	107
37000 Lumens – Cobra	11.38	5.58	135
50000 Lumens – Cobra	12.48	6.28	169
50000 Lumens – Cobra	N/A	6.28	169
50000 Lumens **	15.38	6.28	169
140000 Lumens – Cobra	27.82	14.32	396
140000 Lumens **	N/A	14.32	396
Shielded High Pressure Sodium			
9500 Lumens – Cobra	\$ 8.62	\$ 2.02	41
9500 Lumens – Post Top	11.62	2.02	41
25000 Lumens – Cobra	8.62	4.20	107
25000 Lumens – Decorative	14.00	4.20	107
50000 Lumens – Cobra	9.48	6.28	169
Non-shielded Metal Halide Lamps			
14000 Lumens – Cobra	\$ 8.70	\$ 4.30	71
14000 Decorative	14.35	5.40	71
14000 Lumens – Directional	12.60	4.30	71
21000 Lumens – Cobra	12.70	5.20	105
21000 Decorative	16.50	6.35	105
36000 Lumens – Cobra	13.95	6.05	158
36000 Lumens – Directional	17.45	6.05	158
100000 Lumens – Cobra	21.52	14.92	394
100000 Lumens **	N/A	14.92	394
100000 Lumens – Directional	20.87	14.92	394
Sign & Underpass Lighting Fixtures			
9500 Lumen High Pressure Sodium	\$ 7.52	\$ 2.02	41
11500 Lumen Mercury Vapor *	8.39	4.09	103

B) **Additional Charges:** Standard Wood Pole Percentage of Lighting Investment Provided by OG&E

Standard Wood Pole

Poles	100%	None
30'	\$ 6.40	\$0.50
35'	7.50	0.60
40'	8.10	0.90
45'	8.70	1.30
50'	11.20	1.90

Standard Pole, Other than Wood

14'-19'	\$ 9.80	\$ 1.20
20'-24'	11.30	1.30
25'-27'	13.00	1.40
28'-32'	13.40	1.80
33'-37'	16.70	2.30
38'-42'	20.30	2.60
43'-47'	21.70	3.00

Miscellaneous Facilities

Breakaway Base	\$ 11.30	\$ 1.80
80' Metal pole with lowering ring	N/A	4.70

Ornamental Type Lighting Fixtures:	Monthly	Monthly kWh for Energy Cost Recovery
*7000 lumen mercury vapor contemporary post top luminaire on decorative pole	\$ 10.30	71
9500 lumen high pressure sodium contemporary post top luminaire on 19' steel pole	11.32	41

*These lighting fixtures are not available for new installations

Outdoor Security Lighting (OSL-1)

A) **Base Charge:** The monthly rate for each lighting unit installed on an existing pole and using an existing secondary circuit is as follows:

Lamp Size in Lumens	Light Source Non-shielded	Existing Distribution Wood Poles	Monthly kWh for Energy Cost Recovery
3600	*Mercury Vapor	\$ 3.42	41
4000	*High Pressure Sodium	3.76	21
7000	*Mercury Vapor	4.10	71
9500 NEMA	NEMA High Pressure Sodium	4.37	41
9500 – Cobra	High Pressure Sodium	6.87	41
9500 – Directional	High Pressure Sodium	7.62	41
11500	*Mercury Vapor	6.89	103
14000 – Cobra	Metal Halide	8.70	71
14000 –	Metal Halide	14.35	71
Decorative			
14000 – Directional	Metal Halide	12.60	71
15500 – Cobra	High Pressure Sodium – Cobra	6.70	71
20000	*Mercury Vapor	8.36	161
21000 – Cobra	Metal Halide	12.70	105

Lamp Size in Lumens	Light Source Shielded		
21000 – Decorative	Metal Halide	\$ 16.50	105
25000 – Cobra	High Pressure Sodium	7.30	107
25000 – Directional	High Pressure Sodium	11.80	107
36000 – Cobra	Metal Halide	13.95	158
36000 – Directional	Metal Halide	17.45	158
40000	*Mercury Vapor	14.77	272
50000 – Cobra	High Pressure Sodium	12.48	169
50000 – Directional	High Pressure Sodium	15.38	169
100000 – Cobra	Metal Halide	21.52	394
100000 – Directional	Metal Halide	20.87	394
140000 – Cobra	High Pressure Sodium	27.82	396
9500 – Cobra	High Pressure Sodium	8.62	41
9500 Post Top	High Pressure Sodium – Post Top	11.62	41
25000 – Cobra	High Pressure Sodium	8.62	107
25000 – Decorative	High Pressure Sodium	14.00	107
50000 – Cobra	High Pressure Sodium	9.48	169

*These lighting fixtures are not available for new installations.

B) Additional Charges:

Standard Wood Pole	Overhead Wiring
30'	\$ 6.40
35'	7.50
40'	8.10
45'	8.70
50'	11.20
Standard Pole Other Than Wood	Overhead Wiring
14-19'	\$ 9.80
20-24'	11.30
25-27'	13.00
28-32'	13.40
33-37'	16.70
38-42'	20.30
43-47'	21.70

C) Ornamental Type Lighting Fixtures:

	Monthly	Monthly kWh for Energy Cost Recovery
9500 lumen high pressure sodium contemporary post top luminaire on a 19 foot steel pole	\$ 11.32	41

LED (LED-1)

Fixture Charge: The monthly rate for each lighting unit installed on an existing pole or structure is as follows:

Type of Lighting Unit	Price	Average Monthly kWh
Less than 75 watts	\$ 6.71	16
75 to 125 watts	7.48	41
126 to 400 watts	9.06	49
Greater than 400 watts	18.03	280
Decorative less than 75 watts	10.41	16
Decorative 126-400 watts	22.03	48
Flood 49-51 watts	8.01	18
Flood 96-119 watts	8.20	42
Flood 145-199 watts	9.65	70
Flood 297-371 watts	14.83	130

Municipal Customers

Standard Wood Pole		%100 of Lighting Investment Provided by OG&E
	30'	\$ 6.40
	35'	7.50
	40'	8.10
	45'	8.70
	50'	11.20
Standard pole, other than wood		
	14'-19'	\$ 9.80
	20'-24'	11.30
	25'-27'	13.00
	28'-32'	13.40
	33'-37'	16.70
	38'-42'	20.30
	43'-47'	21.70
Decorative Black Fluted Concrete		
10'-19'	Single Arm – Direct Buried	\$ 19.67
10'-19'	Double Arm – Direct Buried	25.63
10'-19'	Single Arm – Anchor Base	29.59
10'-19'	Double Arm – Anchor Base	35.55
28'-32'	Double Arm with Base	51.15
Decorative Steel		
28'-32'	Single Arm with Base	\$36.20
28'-32'	Double Arm with Base	44.22
Decorative Bronze		
28'-32'	Single/Double Mount	\$ 20.90
Decorative Aluminum		
28'-32'	Double Arm with Base	\$ 22.17
Miscellaneous Facilities		
Percentage of pole investment provided by Company	100%	None
Breakaway Base	\$ 11.30	\$ 1.80
80' Metal pole with lowering ring	N/A	4.70

Poles

Standard Wood Pole		0% owned by Company
	30'	\$ 0.50
	35'	0.60
	40'	0.90
	45'	1.30
	50'	1.90
Standard pole, other than wood		
	14'-19'	\$ 1.20
	20'-24'	1.30
	25'-27'	1.40
	28'-32'	1.80
	33'-37'	2.30
	38'-42'	2.60
	43'-47'	3.00

Retail Customers

Standard pole, other than wood		%100 of Lighting Investment Provided by OG&E
	30'	\$ 6.40
	35'	7.50
	40'	8.10
	45'	8.70
	50'	11.20
Standard pole, other than wood		
	14'-19'	\$ 9.80
	20'-24'	11.30
	25'-27'	13.00
	28'-32'	13.40
	33'-37'	16.70
	38'-42'	20.30
	43'-47'	21.70
Decorative Black Fluted Concrete		
10'-19'	Single Arm – Direct Buried	\$ 19.67
10'-19'	Double Arm – Direct Buried	25.63
10'-19'	Single Arm – Anchor Base	29.59
10'-19'	Double Arm – Anchor Base	35.55
28'-32'	Double Arm with Base	51.15
Decorative Steel		
28'-32'	Single Arm with Base	\$36.20
28'-32'	Double Arm with Base	44.22
Decorative Bronze		
28'-32'	Single/Double Mount	\$ 20.90
Decorative Aluminum		
28'-32'	Double Arm with Base	\$ 22.17

Athletic Field Lighting (AFL-1) CLOSED

Customer Charge: \$28.00 per month

Energy Charge:

SUMMER SEASON – ALL kWh per month @ 7.00¢

WINTER SEASON – ALL kWh per month @ 5.00¢

Municipal Water Pumping Rate (PM-1) CLOSED

Customer Charge: \$28.00 per month

Energy Charge:

SUMMER SEASON – ALL kWh per month @ 5.40¢

WINTER SEASON – ALL kWh per month @ 3.80¢

Rider for Energy Cost Recovery (ECR)

The ECR shall recover OG&E's net fuel and purchased energy cost which shall be applied to each customer's monthly billing energy (kWh). Rate shall reflect the projected Energy Cost for the 12-month period commencing on April 1 of each year together with a true-up adjustment reflecting the over-recovery or under-recovery of the Energy Cost for the 12-month period ended December 31 of the prior calendar year.

Rider for Uniform Municipal Tax Adjustment (MTA)

Applicable to: All Rate Schedules on which Municipal Taxes are imposed by ordinances approved by the governing bodies of the municipalities in which OG&E's customers are located.

Energy Efficiency Cost Recover Tariff (EECR)

The EECR Tariff is to recover the incremental costs of energy efficiency programs approved by the Arkansas Public Service Commission. Recovery is limited to the incremental costs which represent the direct program costs that are not already included in the current rates.

Transmission Cost Recovery Rider (TCR)

The TCR Rider allows OG&E to recover the actual amount of Southwest Power Pool (SPP) Tariff Administration Services paid by OG&E and to credit customers with revenues received from SPP services.

Renewable Energy Program (REP)

The REP is available on a voluntary basis to all retail customers except OSL, LM, AFL and incremental RTP kWh. OG&E reserves the right to limit the amount of Renewable Energy Credits ("Credits" or "RECs") provided to individual customers under this rider. Should subscriptions exceed available supply, OG&E is not obligated to acquire additional Credits. These Credits will include all renewable resources allocated to the Arkansas jurisdiction. Customers may subscribe at any time but the initial subscription term is one year.

Load Reduction Rider (LR)

OG&E, at its sole discretion may call for a curtailment for any operating or economic purpose. The use is not limited to emergency conditions.

Formula Rate Plan Rider (FRP)

The FRP defines the procedure by which all rates and applicable riders on file with the APSC, except those excluded in Attachment A.1 to the FRP tariff, may be periodically adjusted. The FRP shall apply to all electric service billed under the Rate Schedules, whether metered or unmetered.

Day-Ahead and FLEX Pricing (DAP and FLEX)

The customer's bill under these tariffs will consist of a Standard Bill and a DAP/FLEX energy component.

Utility Solar Program (USP)

The USP is a voluntary rate offering that makes solar energy produced by OG&E available to retail customers (excluding lighting customers). This rate is not available to customers who take service under another alternative source of generation or co-generation tariff.

Co-generation and Small Power Producers

OG&E has rate schedules available to customers who own small power production facilities. These rates offer either a gross or net energy purchasing option depending on the size of the facility.

This information is provided as required by the Arkansas Public Service Commission (APSC) and is effective in all areas served by OG&E in the state of Arkansas.

All rates are on file with the APSC. Rate schedules and the Commission's General Service Rules are available to you on request or can be accessed at arkansas.gov/psc.



Scan here to download the OG&E app

OG&E.com

02-25 AR

The logo for OG&E, featuring the letters 'OG&E' in a bold, white, serif font. The ampersand is stylized with a vertical bar through it. A registered trademark symbol (®) is located at the top right of the 'E'.

OG&E[®]

We Energize Life

