



# Customer Information

## Multi-Unit Residential

### Initial Information Requirements

- CAD file or DWG file of the final plat
- Water, sewer, and grading plans
- Location of other utilities
- Square footage of individual units; Total Electric or combo
- Meter locations
- Customer construction start date and paving schedule

### Pre-Construction Requirements

- Crossings must be in before paving.
- Customer is responsible for locating all private underground facilities prior to commencing any excavation on the property. OGE is not responsible for damage to private underground facilities that were not located or improperly located.
- OG&E will not install facilities until water and sewer have been installed.
- Lot must be to final grade before staking can be done. If grade is changed and causes OG&E to relocate facilities, Customer will pay the relocation costs.
- All paving must be completed prior to installation.

### Additional Requirements

- Customer is responsible for clearing right-of-way for OG&E facilities.
- Customer is responsible for providing utility easement.
- Customer is responsible for backfill compaction, removal of rock and other debris remaining after excavation, and replacement of sod or other landscaping features.
- Customer is responsible for all connections at disconnect.

### Project Specific Information

- Estimates will be given to the Customer. OG&E will honor estimates for 90 days from the date given to the Customer. After the 90 day period, estimates may be recalculated to update labor and material rates.

### Important Phone Numbers

Customer Service	1-800-272-9741 or 405-272-9741
Electric Service Agreements	405-553-3540
New Construction Services Representative (NCR)	1-800-380-4643 or 405-619-6500
Locate underground utilities in Oklahoma	1-800-522-6543 or 405-840-5032
Locate underground utilities in Arkansas	1-800-482-8998

### OGE Project Owner Contact Info:

<a href="#">Click here to enter PM name.</a>	<a href="#">Click here to enter PM email.</a>	<a href="#">Click here to enter PM phone #.</a>
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