



 **Energate**

**Pioneer Z100 Smart Thermostat**

# **Operating and Installation Manual**



AW000286-D



## Operating and Installation Manual

Congratulations on the purchase of your new thermostat. It has been designed for easy programming to save on energy costs and allow a comfortable living environment.

### Features:

- Auto programming mode for your yearly heating and cooling needs
- Easy adjustment of temperature and schedule
- EnergyStar® compliant presets to help reduce heating and cooling costs
- Wirelessly communicates with your utility
- Notifies you and automatically responds to utility demand response events
- Provides you with the current price of energy
- Lets you select from a range of comfort and savings levels when energy prices increase
- Large, easy to read backlit display
- Silent operation
- Protection against short circuits during installation

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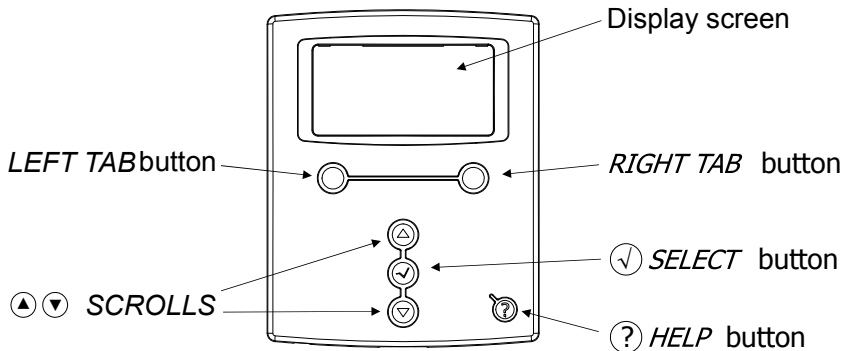
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## OPERATING THE THERMOSTAT

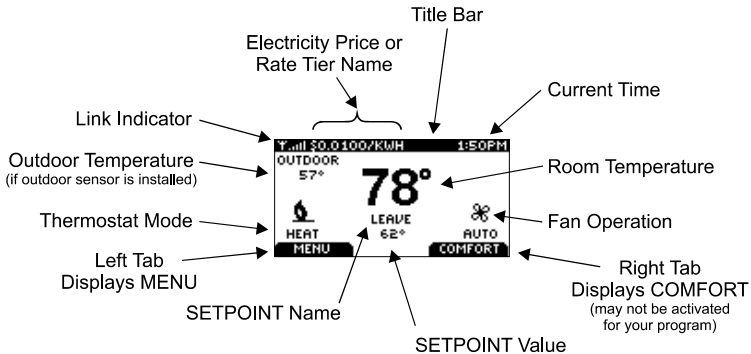
### Navigating the Controls




The function of the *LEFT* and *RIGHT TAB* buttons appears on the bottom of the display screen. Use the *SCROLL* (▲ ▼) buttons to move through the menu items and options, and to change highlighted values. Press the *SELECT* (✓) button to select or accept highlighted menu items. You can always go back or cancel prior to saving changes.

## Home Screen

The Home screen displays current temperature and operation data. To view this screen when the backlight is off, just press any of the buttons. Icons such as the heat or fan are animated when the equipment is running.





## HELP button

The thermostat's *HELP*  button provides you with information on how to navigate through the individual menu screens. It will help you to quickly change settings without referring to this user manual; however, it does not replace this manual so please keep this manual for future reference.



## Title Bar

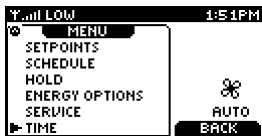
The left hand side of the Title Bar displays an icon showing the communications link status and signal quality.

 means Link OFF,  means Link ON, and varies from lowest signal quality (1 bar) to highest signal quality (5 bars).

The Title Bar also displays the current electricity rate if your utility company provides price information over the communication link. The price is displayed either in \$ value/KWH (default) or by the price tier name. This is assigned by your utility to different rates (e.g. normal, low, medium, high, critical peak). By pressing the MENU button and selecting the Energy Options menu item, you can choose which of the two ways the current price is displayed.

## Setting the Date & Time

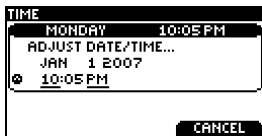
When the communications link is active, the network periodically updates the date and time and you will be prevented from modifying this setting. If the communications link is off you can set the current date and time by selecting TIME from the Main Menu. You can always change between a 12H or 24H clock format.



Press the Left Tab button on the home screen (MENU) to view this screen  
Use the *SCROLL* buttons to scroll to TIME menu.  
Press *SELECT* to enter the TIME menu.



To change between 12 and 24 hour clock formats, scroll to the *CLOCK FORMAT* menu item. Press *SELECT* to enter the *CLOCK FORMAT* menu. The setting will be underlined. You can change the format using the *SCROLL* buttons and then pressing *SAVE CHANGES* to accept the change.



To adjust the date and time, use the *SCROLL* buttons to scroll to the *ADJUST DATE/TIME* menu item.  
Press *SELECT* to enter the *ADJUST DAY/TIME* menu.  
Press *SELECT* to move between fields. Use the *SCROLL* buttons to change the value of the underlined field. Press *SELECT* to move between hour and minute adjustment.  
Press *SAVE CHANGES* to accept the new settings and return to the TIME menu.

## Default Schedule

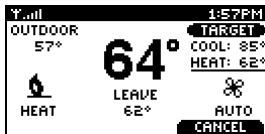
The thermostat's schedule is factory programmed in accordance with the EnergyStar guidelines for START TIMES and SETPOINTS (listed below).

This default schedule may be modified as desired to meet your comfort and schedule requirements. The thermostat anticipates the time required to reach a desired temperature prior to the start of the SETPOINT time; therefore, you only need to set the desired time for the SETPOINT temperature.

| SCHEDULE     |          |             |             |             |          |             |             |
|--------------|----------|-------------|-------------|-------------|----------|-------------|-------------|
| Mon. to Fri. |          |             |             | Sat. & Sun. |          |             |             |
| START TIMES  | SETPOINT |             |             | START TIMES | SETPOINT |             |             |
|              | NAME     | HEAT        | COOL        |             | NAME     | HEAT        | COOL        |
| 6:00 am      | Wake     | 70°F (21°C) | 78°F (26°C) | 8:00 am     | Wake     | 70°F (21°C) | 78°F (26°C) |
| 8:00 am      | Leave    | 62°F (17°C) | 85°F (29°C) |             |          |             |             |
| 6:00 pm      | Return   | 70°F (21°C) | 78°F (26°C) | 11:00 pm    | Sleep    | 62°F (17°C) | 82°F (28°C) |
| 10:00 pm     | Sleep    | 62°F (17°C) | 82°F (28°C) |             |          |             |             |

## Temporary Hold

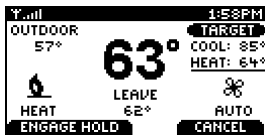
A Temporary Hold allows you to temporarily make the temperature warmer or cooler without affecting the pre-set programming. The thermostat will remain at the Temporary Hold temperature until the next scheduled SETPOINT.



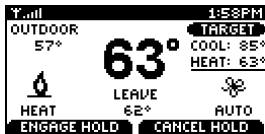
From the Home screen, press either of the *SCROLL* buttons to highlight the operating target SETPOINT (HEAT or COOL), which will be underlined.

Press the *SELECT* button to toggle between the HEAT and COOL temperatures.

Set the desired temperature using the *SCROLL* buttons



Press the *LEFT TAB* to ENGAGE HOLD, or *RIGHT TAB* to CANCEL and return to the normal Home screen

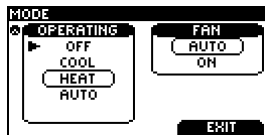


To cancel a HOLD, press the *SCROLL* button to return to this screen.

Press the *RIGHT TAB* to CANCEL HOLD, or *LEFT TAB* to ENGAGE HOLD (continue the hold) and return to the normal Home screen.

## Heating and Cooling Modes

The thermostat is pre-set for heating operation (HEAT) but you can manually change the operating mode between AUTO, HEAT, COOL, OFF, and EMERG.



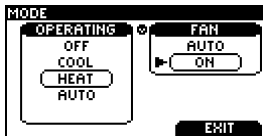
Choose MODE from the Main Menu to view this screen.

Use the *SCROLL* buttons to select the desired operating mode. Press *SELECT* and *EXIT* to engage the operating mode.

- AUTO:** The thermostat automatically selects heating or cooling based on the indoor temperature.
- HEAT:** The thermostat controls only the heating system.
- COOL:** The thermostat controls only the cooling system.
- OFF:** Heating and cooling systems are off.
- EMERG:** This setting only applies to heat pumps with auxiliary heat. The thermostat only controls the Emergency (Auxiliary) heat leaving the heat pump's compressor locked out. Use this setting only when you suspect the heat pump is out of service or the outdoor conditions are inefficient for the operation of the heat pump.

## Fan Modes

You can manually change the fan mode between AUTO and ON.



Choose MODE from the Main Menu to view this screen.

*SCROLL* through the operating modes to get to the fan modes, then press *SELECT* and *EXIT* to engage the desired fan mode.

- AUTO:** The fan runs only when the heating, cooling, or emergency systems are on. For conventional systems, with the option FAN ON IN HEAT set to NO, the fan is not controlled by the thermostat but by the furnace. Configuration of the FAN ON IN HEAT setting is described in the Installation section of this manual.
- ON:** The fan runs continuously.

## Temperature Settings

A SETPOINT is identified by a NAME and specifies heating and cooling target temperatures.

Example: If the SETPOINT is set to WAKE, with COOL temperature of 78°F and HEAT temperature of 70°F, a thermostat operating in AUTO mode will keep your dwelling's temperature at the predefined HEAT or COOL temperature. In the summer, the thermostat will COOL your dwelling down to 78°F. In the fall, the thermostat will engage the HEAT mode, heating your dwelling up to 70°F throughout the winter. In the spring, when temperatures rise again, the thermostat will change back to COOL mode.

The SETPOINT's HEAT and COOL temperature can be changed using the SETPOINTS menu.

| SETPOINTS  |      |      |
|------------|------|------|
| NAME       | HEAT | COOL |
| WAKE       | 70°  | 78°  |
| LEAVE      | 62°  | 85°  |
| RETURN     | 70°  | 78°  |
| SLEEP      | 62°  | 82°  |
| UNOCCUPIED | 62°  | 85°  |
| EDIT NAME  |      | EXIT |

Choose SETPOINTS from the Main Menu to view this screen.

To change the HEAT and COOL temperature settings, *SCROLL* to the SETPOINT you want to change and press *SELECT*.

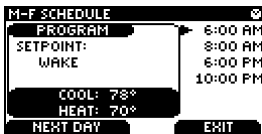
*SCROLL* to change the temperature, or press *SELECT* to move between the HEAT and COOL settings.

| SETPOINTS    |      |        |
|--------------|------|--------|
| NAME         | HEAT | COOL   |
| WAKE         | 71°  | 78°    |
| LEAVE        | 62°  | 85°    |
| RETURN       | 70°  | 78°    |
| SLEEP        | 62°  | 82°    |
| UNOCCUPIED   | 62°  | 85°    |
| SAVE CHANGES |      | CANCEL |

Press the *LEFT TAB* to SAVE temperature changes.

## Schedule

The SCHEDULE determines when a SETPOINT such as WAKE begins. Only the start times are defined; the SETPOINT ends at the start of the next SETPOINT. To delete a start time, *SCROLL* to the start time, and select NOT USED as the SETPOINT.



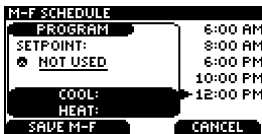
Choose SCHEDULE from the main MENU to view the Schedule screen.

The PROGRAM window displays the SETPOINT associated with the start time on the right.

Adjust the start time by pressing the *SELECT* button and *SCROLLING* through the time.

Press *SELECT* to move inside the PROGRAM window. Here the SETPOINT can be *SCROLLED* to choose the name of a different SETPOINT.

Press *SELECT* to return to the start times on the right.



You can have up to 6 scheduled start times.

To add a start time, *SCROLL* to a blank row, *SELECT* it, and change the start time.

Change the name NOT USED to an appropriate SETPOINT after you have added the start time.



## Permanent, Timed, and Vacation Holds

The SCHEDULE can be modified to maintain a desired SETPOINT through either a:

- Permanent Hold (hold until cancelled)
- Timed Hold (hold for 1 to 99 hours or 1 to 99 days)
- Vacation Hold (hold until a set date)

Choose HOLD from the main Menu, then select the HOLD TYPE, press *SELECT*, then *SCROLL* to the desired HOLD TYPE and press *SELECT* again.

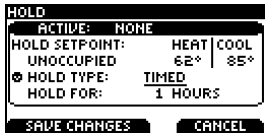
### *Permanent Hold*



Using the arrow keys, change the HOLD TYPE to PERMANENT and press the SELECT key. SCROLL to the line above HOLD TYPE and press the SELECT key again, scroll to choose the desired SETPOINT NAME.

Press SAVE CHANGES to accept the new settings and initiate the Hold. To cancel the Hold, return to the HOLD menu and press CANCEL.

## Permanent, Timed, and Vacation Holds (continued)



### *Timed Hold*

In TIMED hold, choose between 1 and 99 (in hours or days). You can also choose the SETPOINT to hold.

Press SAVE CHANGES to accept the new settings and initiate the Hold.

To cancel the Hold, return to the HOLD menu and press CANCEL.



### *Vacation Hold*

Choose the HOLD UNTIL date in VACATION hold. You can also choose the Setpoint to hold.

Press SAVE CHANGES to accept the new settings and initiate the Hold.

To cancel the Hold, return to the HOLD menu and press CANCEL.

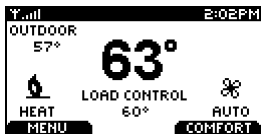
## Energy Events

Energy Events are specific time intervals when your utility institutes higher energy prices, or when your utility needs to reduce the load on the electricity grid. These energy events are referred to as:

- Load Control Events
- Price Conservation Events

### Load Control Event

During a Load Control Event, your utility sends a signal to the thermostat to indicate that the target SETPOINT temperatures should be modified in order to reduce the energy use by your heating and/or air conditioning systems.



In the Home screen the SETPOINT name is replaced by the name of the Load Control Event, which is LOAD CONTROL by default.

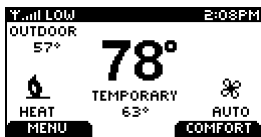
For each event, your utility will specify when the event will start and end, as well as either a desired temperature or offset. An offset is the number of degrees above (in COOL mode) or below (in HEAT mode) the current temperature setting programmed into the thermostat. The event can also end if your utility cancels it.

A Load Control Event can be voluntary or mandatory.

## Voluntary Load Control Event

In the case of a Voluntary Load Control Event you may accept the modifications suggested by your utility, or you can either Override the event or Opt-Out of it.

**Overriding a Voluntary Load Control Event:** You can override a Load Control Event while the event is in progress by choosing SETPOINT values that result in higher energy consumption than the values specified by the event. This is done from the Home Screen by pushing the up or down arrow buttons just as you would when setting a Temporary Hold.



When an event is overridden, the SETPOINT values selected during the Override operation will be applied as if it were a Temporary Hold. The Home screen will display TEMPORARY, under the current room temperature. This Override condition will end when the event ends or a new event starts.

**Opting Out from a Voluntary Load Control Event:** You can Opt-Out from Voluntary Load Control Events by selecting the Energy Options menu from the Home screen and selecting Opt-Out. If you change your mind, you can Opt-In by selecting Opt-In from the Energy Options menu. Note that once you select Opt-Out you will be excluded from all future voluntary load control events until you elect to Opt-In.

## Mandatory Load Control Event



When a Load Control Event is in effect, there is no indication if the event is mandatory or voluntary. You will know that the event is mandatory if you try to push the arrow buttons in the direction of higher energy consumption (i.e. the direction of override). When this happens during a Mandatory Load Control Event, the thermostat will show this message.

## Price Conservation Event

Some utilities have prices which vary depending on the time of day and in some cases when demand is approaching its highest levels a critical peak price. In these situations your utility can send Price Information Events. The current price of energy can also be used to trigger a **Price Conservation Event**.

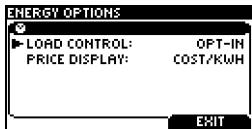
When a Price Conservation Event is triggered the thermostat responds based on which of the five levels you selected from on the Comfort Screen (see next section). Price Conservation Events are always voluntary and you will be able to override the event by specifying SETPOINT values requiring higher energy consumption. You can also OPT OUT of Price Conservation Events.

Note that it is possible to have a new Energy Event while there is still another one happening (e.g. your thermostat can be under a Price Conservation Event when a Load Control Event is being sent by your utility). In this case, you can decide to override one or both events.

## Energy Options Screen

The Energy Options screen allows you to disable Voluntary Load Control Events and to select which type of price information you want to be displayed.

Choose ENERGY OPTIONS from the main MENU to view this screen.

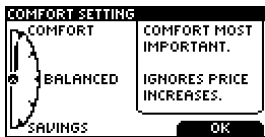


- **LOAD CONTROL:** enables or disables Voluntary Load Control Events; the options are: OPT-IN and OPT-OUT.
- **PRICE DISPLAY:** Defines which type of price information will be displayed in the Title Bar on the Home screen when there is a Price Information Event in effect; the options are: COST/KWH and TIER NAME.

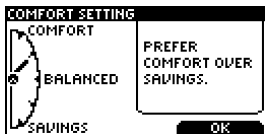
Please note that not all utilities provide price information over the communications link so you may not see the price information displayed in the Title bar.

## Comfort Screen

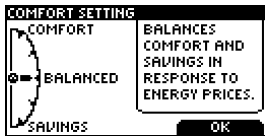
The Comfort Screen allows you to choose your desired comfort level (i.e. from maximum comfort and no savings to maximum savings and minimum comfort). Please note that not all utilities provide price information over the communications link so this screen may not be activated for your program. To access the Comfort Screen, you press the button under the COMFORT tab located at the lower right corner at your Home Screen. This takes you to the Comfort Screen, where you can see the following:



Once on the Comfort Screen, you can choose the level of Comfort by pressing the arrow buttons. If you choose the **Maximum Comfort**, as shown at the left, your program settings will not be affected by an increase in price (i.e., you are prepared to pay the increased rates to maintain your desired comfort level).

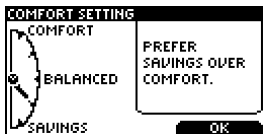


By continuing to press the arrow buttons, you can also choose **Comfort**, as it is shown on the left. In this setting the thermostat adjusts the temperature settings such that there is little or no adjustments when the price goes up by a small amount but when rates go higher so do the adjustments; however, this setting favors comfort over saving.

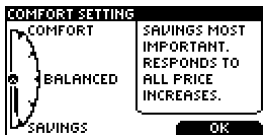


By choosing the **Balanced** Level, price increases and temperature adjustments strike a balance between comfort and savings.

## Comfort Screen (continued)



The **Savings** Comfort Level places a higher value on savings over comfort such that the temperature adjustments are greater for a given price increase.



**Maximum Savings** means that your thermostat will change the temperature in the direction of maximum energy savings every time there is an increase in the price of energy.

## Temporary Savings SETPOINT

When either a Load Control or a Price Conservation Event is in effect, you can always choose to modify the SETPOINTS in the direction of lower energy consumption. These modified values are called Temporary Savings SETPOINTS, they are always allowed when you enter them (even in the case of a Mandatory Load Control Event). They are displayed the same way as a Temporary Hold. The Temporary Savings SETPOINTS end either when the event ends or when the next scheduled SETPOINTS start.



## Indicators of Energy Events and Savings

The Thermostat has four Light Emitting Diodes (LEDs) located on the right side of the case, below the LCD screen. These four LEDs are: RED, ORANGE, YELLOW and BLUE

|        |  |
|--------|--|
| RED    | As energy prices go up, first the YELLOW LED will turn on, followed by the ORANGE and finally when a very high price is reached the RED light will come on |
| ORANGE |  |
| YELLOW |  |
| BLUE   | This LED will turn on in the case an energy event is in progress   |

Note that you will see one or, a maximum of two lights on at the same time (i.e., BLUE and one of the YELLOW, ORANGE or RED lights).

## Utility Text Messages

Your utility may send text messages to your thermostat to provide information. For example, they might inform you of upcoming events.



A text message sent from your utility will be displayed when the thermostat is on the home screen. It will remain displayed until you acknowledge the message, until the message expires, or until your utility cancels the message.



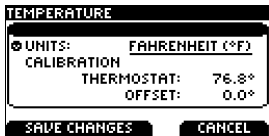
To view the last message transmitted by your utility, SCROLL down in the main menu to GET LAST MESSAGE. Press *SELECT*.



Press OK to confirm that you do wish to retrieve the last message or press CANCEL to return to the Home screen. If you confirm that you wish to retrieve the last message, a request will be sent to your utility, who will send the last text message if applicable.

## Temperature Units and Calibration

The display can be set to display Fahrenheit (°F) or Celsius (°C) units. Also if you measure the temperature yourself and believe the thermostat's displayed temperature is off slightly you can easily calibrate the thermostat's display by up to +/- 5.4°F (+/- 3°C) by following these steps.



*SELECT* TEMPERATURE from the Main Menu.

Change the UNITS by pressing *SELECT* on the UNITS line, then *SCROLL* between FAHRENHEIT (°F) and CELSIUS (°C).

To calibrate the thermostat, select the OFFSET line. Press *SELECT*, then *SCROLL* to change the offset.

Press *SAVE CHANGES* to accept the new settings, then press *EXIT* to return to the main menu.

## Service Information

Information regarding your service contractor can be programmed into the thermostat for future reference.



Choose *SERVICE* from the main Menu.

Press *EDIT NAME* and enter the name and contact information using the *SELECT* button to navigate to each letter position and the *SCROLL* buttons to change each letter.

After pressing *SAVE CHANGES* scroll to the next line if you need to enter additional information; then follow the procedure just described.

## User Options

### Languages

The thermostat can be set to English or Spanish through the USER OPTIONS screen.



To change from ENGLISH to SPANISH, *SCROLL* to the USER OPTIONS on the Main Menu.

Press SELECT on the LANGUAGE line. *SCROLL* to the ESPAÑOL choice (underlined).

Press SAVE CHANGES to save.

### Schedule

There are three choices for the weekly schedule:

5/2 DAYS Mon. – Fri. schedule is the same. Sat. & Sun. schedule is the same

7 DAYS Every day of the week has an individual schedule.

5/1/1 DAYS Mon. – Fri. schedule is the same. Sat. has an individual schedule, and Sun. has an individual schedule.

To change between the three scheduling options, SELECT the SCHEDULE line in the USER OPTIONS screen, and SCROLL between the different choices.

## Change Filter Reminder

A CHANGE FILTER reminder may also be set in the USER OPTIONS menu. It can be set from 0 to 12 months. Setting it to 0 months effectively disables the CHANGE FILTER reminder.

After the CHANGE FILTER reminder is enabled, the value shown by this screen will decrease each month. When it reaches 0, the CHANGE FILTER reminder alarm appears. You can clear the alarm by touching CLEAR ALARM. In order to re-enable the CHANGE FILTER reminder, set the desired period and touch SAVE CHANGES.

## Power Outages

In the event of a power failure, the thermostat will retain information for proper operation of the heating and cooling equipment as well as maintaining the time. It will not display information on the display screen during the power outage. Once the power is restored, the thermostat will continue operation maintaining all previously stored settings.

## ***INSTALLATION AND MAINTENANCE***

### **Mounting the Thermostat**

Install the thermostat at 5 feet (1.5m) above the floor in an area with good air circulation at average temperature. Avoid locations with drafts or dead spots behind doors, hot or cold air ducts, sunlight or radiant heat from appliances, concealed pipes or chimneys and unconditioned areas such as outside walls behind the thermostat.

The 2 wallplate anchors should be spaced 3.5 inches (90 mm) apart in a vertical direction. Pull wires through the backplate and connect to the appropriate terminals as defined in the Wiring Configuration.

### **Mounting the Outdoor Sensor**

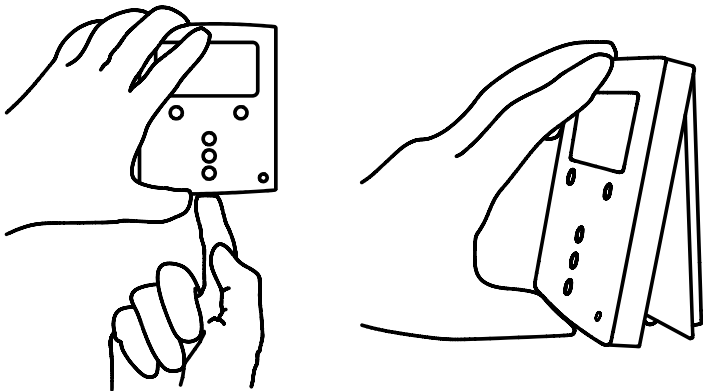
The outdoor sensor should be mounted in a shaded location, out of direct sunlight. The thermostat will automatically detect the outdoor sensor and display its readings.

### **Cleaning the Thermostat**

The thermostat can be cleaned with a soft cloth lightly dampened with isopropyl alcohol (*IPA*). *Excessive IPA or use of other solvents may damage the LCD!*

## Removing Thermostat Front Housing from Backplate

To remove the thermostat front housing from the backplate, press the plastic tab located at the bottom of the thermostat. Pull the bottom of the front housing forward and remove.



Warning: **do not use metallic tools** when removing battery or backplate; this may damage the thermostat.

## Replacing the Battery

A LOW BATTERY WARNING will appear when the battery falls below 10% of its rated capacity. This procedure does not lose the thermostat settings; however, time settings will require re-programming if communications are not restored. Replace with a CR-2032 battery.

Many government agencies promote and have battery recycling programs. Contact your local jurisdictional government agency regarding available recycling programs.

In order to find if there is a suitable recycling facility near your location, please go to:

<http://earth911.com/hazardous/single-use-batteries/lithium-manganese-batteries/>

In order to be informed about the local regulations for disposing the used battery as a waste, please go to:

<http://www.epa.gov/epawaste/wyl/stateprograms.htm>

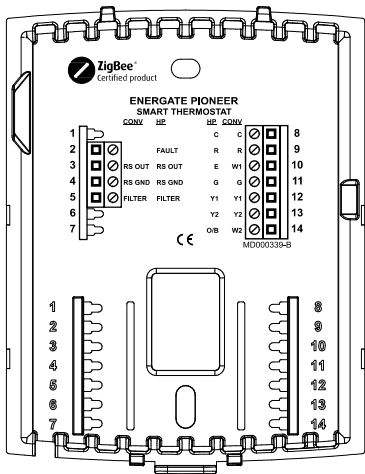
The battery in the thermostat may contain perchlorate material - special handling may apply. For more information go to:

[www.dtsc.ca.gov/hazardouswaste/perchlorate](http://www.dtsc.ca.gov/hazardouswaste/perchlorate)



# Wiring Configuration

The thermostat should be wired by a licensed technician familiar with HVAC installation.



## Conventional Systems (CONV)

|   |        |                |                |    |    |
|---|--------|----------------|----------------|----|----|
| 1 |        |                | Common (GND)   | C  | 8  |
| 2 |        |                | Power (24VAC)  | R  | 9  |
| 3 | RS OUT | Outdoor Sensor | 1st Stage Heat | W1 | 10 |
| 4 | RS GND | Sensor Ground  | Fan            | G  | 11 |
| 5 | FILTER | Filter         | 1st Stage Cool | Y1 | 12 |
| 6 |        |                | 2nd Stage Cool | Y2 | 13 |
| 7 |        |                | 2nd Stage Heat | W2 | 14 |

## Heat Pump Systems (HP)

|   |        |                 |                     |     |    |
|---|--------|-----------------|---------------------|-----|----|
| 1 |        |                 | Common (GND)        | C   | 8  |
| 2 | FAULT  | Heat Pump Fault | Power (24VAC)       | R   | 9  |
| 3 | RS OUT | Outdoor Sensor  | Auxiliary Heat      | E   | 10 |
| 4 | RS GND | Sensor Ground   | Fan                 | G   | 11 |
| 5 | FILTER | Filter          | 1st Stage Heat Pump | Y1  | 12 |
| 6 |        |                 | 2nd Stage Heat Pump | Y2  | 13 |
| 7 |        |                 | Changeover Valve    | O/B | 14 |

## Setup Menu Options

**WARNING:** Changing settings in the SETUP can damage the HVAC system and should only be done by a qualified HVAC technician.

### Password

Two levels of password protection are programmed in the thermostat: USER and INSTALLER. Both password levels will timeout after 20 minutes of the last button press and force you to re-enter a password.

The default INSTALLER password is INST. The INSTALLER password limits access to critical thermostat settings which include:

- Password
- Setpoint Range
- Equipment Type
- Equipment Settings
- Control
- Reset

The passwords can be changed in the PASSWORD menu.



*SCROLL* to change either USER or INSTALLER password.

*SCROLL* through the letters to change the password, or use the blank letter to set the password to a blank.

## Setpoint Range

The SETPOINT RANGE sub menu defines the Maximum and Minimum temperatures allowed in the HEAT and COOL modes. Adjusting these temperatures limits the temperature ranges allowed when setting SETPOINT temperatures.

## Equipment Type

**WARNING:** The thermostat must be configured correctly to match the equipment type. The number of cooling and heating stages must be defined in the Conventional or Heat Pump setting.

| EQUIPMENT TYPE |                  | DEFAULT    | OPTION     |
|----------------|------------------|------------|------------|
| CONVENTIONAL   | # OF COOL STAGES | 1          | 0-2        |
|                | # OF HEAT STAGES | 1          | 0-2        |
| HEAT PUMP      | # OF COOL STAGES | 1          | 1-2        |
|                | # OF HEAT STAGES | 1          | 1-3*       |
|                | REV. VALVE       | ON IN COOL | ON IN HEAT |

\*For Heat Pumps, defining one more heat stage than cool stage(s) indicates that Emergency Heat (Auxiliary Heat) is installed.

## Equipment Settings Conventional Systems

You must enter an Installer Password to access the EQUIPMENT SETTINGS from the Main Menu. The following settings can be changed for Conventional Systems:

|   | DEFAULT  | OPTION  |
|---|--|---|
| MIN ON/OFF TIME                                     | 3 MIN  | 1-6 MIN   |
| Minimum cycle time for the furnace/air conditioner. |  |   |
| FAN ON IN HEAT                                      | YES  | NO  |
| (this option only applies to the furnace)           | The fan turns on when the thermostat sends the fan on signal. If the Fan Mode is AUTO the thermostat will turn the fan on whenever the furnace is turned on. | The furnace waits until enough heat is built up before turning on the plenum fan. The furnace controls the fan when the Fan Mode is AUTO. |

## Heat Pump Systems

You must enter an Installer Password to access the EQUIPMENT SETTINGS from the Main Menu. The following settings can be changed for Heat Pump Systems:

|                 | DEFAULT   | OPTION  |
|-----------------|---|---|
| MIN ON/OFF TIME | 3 MIN   | 1-6 MIN   |
|                 | Minimum cycle time for the heat pump/auxiliary heater.  |   |
| ALLOW HP+AUX ON | YES   | NO  |
|                 | Allows the Heat Pump and Auxiliary Heat to be on at the same time.  | Does not allow Heat Pump and Auxiliary Heat to be on at the same time (add-on configuration). |
| BALANCE POINTS  | HIGH 122°F (50°C)   | -38 – 122°F<br>(-39 – 50°C)   |
|                 | The High Balance Point defines the outdoor temperature above which the Auxiliary Heater is disabled.  |   |
|                 | LOW -40°F (-40°C)   | -40 – 120°F<br>(-40 – 49°C)   |
|                 | The Low Balance Point defines the outdoor temperature below which the Heat Pump compressor is disabled.<br>An outdoor temperature sensor must be installed for the Balance Points to operate. |   |

## Control Options

You must enter an Installer Password to access the CONTROL menu from the Main Menu. The following settings can be changed:

|                      | DEFAULT  | OPTION           |
|----------------------|--|------------------|
| CHANGE<br>HYSTERESIS | 2°F (1°C)  | 0-6°F<br>(0-3°C) |
|                      | Defines the number of degrees the temperature must go beyond a setpoint prior to changing from HEAT to COOL mode or vice versa in AUTO mode.   |                  |
| ANTICIPATION TIME    | 60 MIN   | 0 – 180 MIN      |
|                      | The time limit the thermostat is allowed to engage the equipment to reach a desired temperature. The algorithm determines the time required to reach the temperature, and engages the equipment prior to the next Scheduled Setpoint in order to reach the desired temperature at the appropriate time. The temperature may not be reached if the ANTICIPATION TIME is less than the time required to heat (or cool) to the desired temperature. |                  |
| MAX RECOVERY<br>TIME | 90 MIN   | 0 – 180 MIN      |
|                      | The maximum time the thermostat allows the equipment to reach a desired temperature in 1 <sup>ST</sup> stage heating (or cooling). If the thermostat determines that the desired temperature will not be reached, it will engage the second (or further) stage of heating (or cooling).  |                  |

## Device Info Screen

The Device Info screen is a read-only screen that is available through the Setup menu. The Installer password must be entered to access the screen.

This screen provides the following information:

- Operating Software (OS): this is a number that identifies the name and version of the Thermostat Firmware.
- Hardware Version (HW): the Thermostat Hardware Version Major and Minor, are represented by numbers from 0 to 255, separated by a dot.
- Software Version (SW): the Thermostat Firmware Version Major, Minor and Build, are represented by numbers from 0 to 255, separated by dots.
- Inside the RADIO box, information related to the Radio Module is provided:
  - Radio Module Hardware Version (HW): Major and Minor, are represented by numbers from 0 to 255, separated by a dot.
  - Radio Module Software Version (SW): the Radio Module Firmware Version Major, Minor and Build, are represented by numbers from 0 to 255, separated by dots.

## Link Info Screen

The Link Info screen is also read-only and is accessed by pressing the LINK INFO soft key in the Device Info Screen.

The Link Info screen provides the following information:

- The Link Icon, as described in the Title Bar section of this manual.
- RSSI: Received Signal Strength Indicator, which is the signal applied at radio receiver input, expressed in dBm. The values range is from -30 (very strong signal) to -90 (weak signal).
- Values outside that range should only be used as a relative approximate indication.
- LQI: Link Quality Indicator. A relative indication of the quality of the digitally decoded received signal, from 0 to 255. A higher number indicates a higher digital link quality (lower packet error ratio).
- CH: (Channel) The radio channel used.



## Link Info Screen (continued)

- STATUS: The label inside the box describes the status of the communication link

Possible labels are:

SEARCHING FOR RADIO

SEARCHING FOR NETWORK

JOINING NETWORK

SEARCHING FOR TRUST CENTER

WAITING FOR SECURE LINK

SEARCHING FOR ESP

WAITING FOR VALID CONNECTION

CONNECTION ACTIVE

At the right end of the title bar of the LINK STATUS box is the Status Code. For additional information about the Status Code please consult your utility.

Other information provided:

MAC: IEEE 802.15.4 EUI Media Access Control address.

IC: Installation Code, which identifies the device. Your utility must know the MAC address and the Installation Code of a thermostat in order to be able to communicate with it. Typically, your utility will know these items before a thermostat is connected for the first time. If your utility does not have this information, or problems are encountered during connection, the installer can read the MAC address and Installation Code from the Link Info screen and inform your utility.

Pressing the DEVICE INFO tab at the Link Info screen takes you back to the Device Info screen.

Pressing the EXIT tab in either the Device Info screen or the Link Info screen takes you back to the Setup Menu.

## Reset Screen



The Thermostat has three different resets to Factory Default values:

- Thermostat Reset
- User Configuration Reset
- Reset Security Keys

The following sections provide additional information on each of these resets.

## Thermostat Reset

A THERMOSTAT RESET restores the thermostat to the following original manufacturer settings

|                 |  |                     |      |
|-----------------|--|---------------------|------|
| SETPOINTS       |  | HEAT                | COOL |
|                 | WAKE   | 70°F                | 78°F |
|                 | LEAVE  | 62°F                | 85°F |
|                 | RETURN   | 70°F                | 78°F |
|                 | SLEEP  | 62°F                | 82°F |
|                 | UNOCCUPIED   | 62°F                | 85°F |
|                 | OCCUPIED   | 70°F                | 78°F |
|                 | SETPOINT 7   | 62°F                | 85°F |
|                 | SETPOINT 8   | 62°F                | 85°F |
| SCHEDULE        | EnergyStar Residential Schedule (explained previously in Default Schedule section) |                     |      |
| COMFORT SETTING | MAX COMFORT  |                     |      |
| ENERGY OPTIONS  | LOAD CONTROL   | OPT-IN              |      |
|                 | PRICE DISPLAY  | COST/KWH            |      |
| TIME            | ADJUST DATE/TIME   | JAN 1 2000 12:00 AM |      |
|                 | CLOCK FORMAT   | 12 H                |      |
| USER OPTIONS    | LANGUAGE   | ENGLISH             |      |
|                 | CHANGE FILTER REMINDER   | 0 MONTH(S)          |      |

## Thermostat Reset (cont.)

|                    |                   |                  |             |
|--------------------|-------------------|------------------|-------------|
| TEMPERATURE        | UNITS             | FAHRENHEIT (°F)  |             |
| PASSWORD           | USER              | [1234] OFF       |             |
|                    | INSTALLER         | [INST]           |             |
| SETPOINT RANGE     | HEAT              | MAX<br>93°F      | MIN<br>41°F |
|                    | COOL              | 95°F             | 43°F        |
| EQUIPMENT TYPE     | CONVENTIONAL      | # OF COOL STAGES | 1           |
|                    |                   | # OF HEAT STAGES | 1           |
| EQUIPMENT SETTINGS | MIN ON/OFF TIME   | 3 MIN            |             |
|                    | FAN ON IN HEAT    | YES              |             |
| CONTROL            | CHANGE HYSTERESIS | 2°F              |             |
|                    | ANTICIPATION      | 60 (MINUTES)     |             |
|                    | MAX RECOVERY TIME | 90 (MINUTES)     |             |
| MODE               | OPERATING         | HEAT             |             |
|                    | FAN               | AUTO             |             |

## User Configuration Reset

The User Configuration Reset will only restore the following settings to the factory default values listed in the previous Thermostat Reset section:

- SETPOINTS
- SCHEDULE
- COMFORT SETTING
- CLOCK FORMAT
- LANGUAGE
- TEMPERATURE UNITS

## Reset Security Key

The thermostat ships from the factory with an initial security key that allows the thermostat to set an initial temporary connection with the utility. This connection is used so that the thermostat and the utility can set a permanent secured connection that replaces the initial security key. If this permanent secured connection fails, it may become necessary for both the thermostat and the utility to start again from the initial security key to set a new permanent connection.

The Reset Security Key operation is performed locally at the thermostat after entering the Installer Password. This operation resets the link status to factory defaults by clearing the pre-shared link key, causing a join operation to be activated.

## Conventional System Test

This procedure allows the installer to bypass delays associated with the minimum on/off times.

| OUTPUT TESTED                   | PROCEDURE   | EXPECTED RESULT                    |
|---------------------------------|---|------------------------------------|
| Fan                             | Mode = Off<br>Fan = change from AUTO to ON  | Fan should turn on                 |
| 1 <sup>ST</sup> stage cooling   | Mode = COOL<br>Lower the setpoint by - 5°F (-3°C) from room temperature and <i>SELECT</i> ENGAGE HOLD | First stage cooling should engage  |
| 2 <sup>ND</sup> stage cooling*  | Remain in COOL mode<br>Return to Hold function and <i>SELECT</i> ENGAGE HOLD again                    | Second stage cooling should engage |
| 1 <sup>ST</sup> stage heating   | Change mode to HEAT and rise the setpoint by +5°F (+3°C) and ENGAGE HOLD                              | First stage heating should engage  |
| 2 <sup>ND</sup> stage heating** | Remain in HEAT mode and return to Hold function and <i>SELECT</i> ENGAGE HOLD                         | Second stage heating should engage |

\* Only in two stage cooling systems.

\*\* Only in two stage heating systems.

## Heat-Pump System Test

This procedure allows the installer to bypass delays associated with the minimum on/off times.

| OUTPUT TESTED                     | PROCEDURE  | EXPECTED RESULT  |
|-----------------------------------|--|--|
| Fan                               | Mode = Off<br>Fan = change from AUTO to ON   | Fan should turn on   |
| 1 <sup>ST</sup> stage cooling     | Mode = COOL<br>Set the setpoint by at least -5°F (-3°C)<br>below room temperature and <i>SELECT</i><br>ENGAGE HOLD | First stage cooling should<br>engage   |
| 2 <sup>ND</sup> stage cooling*    | Remain in COOL mode<br>Return to the Hold function and<br><i>SELECT</i> ENGAGE HOLD again                          | Second stage cooling should<br>engage  |
| 1 <sup>ST</sup> stage heating     | Mode = HEAT<br>Set the setpoint by at least +5°F<br>(+3°C) above room temperature and<br><i>SELECT</i> ENGAGE HOLD | First stage heating should<br>engage   |
| 2 <sup>ND</sup> stage heating**   | Remain in HEAT mode<br>Return to the Hold function and<br><i>SELECT</i> ENGAGE HOLD again                          | Second stage heating should<br>engage.   |
| Heating using<br>Auxiliary Heat** | Remain in HEAT mode<br>Return to the Hold function and<br><i>SELECT</i> ENGAGE HOLD again                          | Auxiliary heating should<br>engage (if there are more heat<br>stages then cool stages) |

\* Only in two stage heat pump systems.

\*\* Only with Heat-Pump systems equipped with an Auxiliary Heater.

## Product Conformity

This equipment, if installed in strict accordance with the manufacturer's instructions, complies with the limits for a Class B computing device pursuant to Part 15 of FCC rules.

This equipment, if installed in strict accordance with the manufacturer's instructions, complies with the requirements of IEC 60730-1 for EMC emissions and immunity.

This equipment is RoHS compliant.

This equipment, if installed in strict accordance with the manufacturer's instructions, complies with the limits pursuant to Part 15 of FCC rules.

Operation is subject to the following two conditions:

1. This device may not cause harmful interference
2. This device must accept any interference, including interference that may cause undesired operation.

Contains Radio Module FCC ID: WUR-ZRM10; Industry Canada ID: 8022A-ZRM10

## Caution

You are cautioned that any changes or modifications not expressly approved by Energate, Inc. could void your authority to operate this equipment.



**Note:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.





