

**REBATE DETAILS**

- Rebate applies only to OG&E customers with an active Arkansas residential account.
- Rebates are limited to seven (7) windows per home, up to \$350 total rebate.
- Rebate will not exceed contractor invoice amount.
- Rebates are issued in the form of checks, not utility bill credits.
- Only one (1) rebate request per service address.
- Rebate Application, Invoice and Documentation for all windows showing U-factor, SHGC and Measurements (in inches) must be received within 30 days of completion of job.
- OG&E is not responsible for inaccurate information.
- Funding for this program is limited to funds availability.

**REBATE APPLICATION DETAILS**

Qualifying window replacement must have an invoice dated between January 1 and December 1 of the current program year. Completed rebate application, invoice and documentation showing U-factor, SHGC and Measurements (in inches) must be submitted no later than 30 days after window installation.

A valid invoice includes the installation date, products purchased, quantity purchased, price and payment made in full. The window replacement invoice must also specify all required information, including the customer name, address of installation, phone number, contractor name, business name, address and phone number. All information on the invoice must match the information on the rebate application or the application will not be processed. **Failure to complete all information will result in denial of rebate.**

**DO NOT INCLUDE REBATE APPLICATION WITH YOUR OG&E ELECTRIC BILL.**

**OG&E reserves the right to inspect installations before issuing a rebate. OG&E reserves the right to conduct random inspections to verify installation of the rebated equipment at the installation address listed on the form. If the residence does not have the qualifying material or work installed, the homeowner may be required to pay back the rebate and the contractor will be deemed ineligible to offer rebates to future customers.** OG&E reserves the right to amend or suspend this program without notice.

**LIMITATIONS OF LIABILITY; INDEMNIFICATION**

In no way shall Oklahoma Gas and Electric Company be liable for, and Customer hereby agrees to indemnify, defend and hold harmless Oklahoma Gas and Electric Company, its subsidiaries or affiliates, and their respective employees, Officers and directors, from and against any and all liability, loss, damage, cost or expense, including attorney's fees, that may be caused by, due to, occasioned by, or otherwise arising out of the installation, operation, mis-operation, or use of customer's installed materials and installations.

Customer acknowledges and agrees that in no event shall any statement, representation, or lack thereof, either express or implied, by Oklahoma Gas and Electric Company, relieve the customer of exclusive responsibility for the Customer's systems. Specifically, Oklahoma Gas and Electric Company approval of the rebate application, payment of the rebate, or any Oklahoma Gas and Electric Company inspection of the qualifying materials and installations shall not be construed as confirming or endorsing the materials or installation or its operating or maintenance procedures nor as a warranty or guarantee as to the safety, reliability, or durability of the materials or installation.

Oklahoma Gas and Electric Company is not responsible for items lost or delayed in the mail, or any rebate delayed due to incomplete or incorrect information on the rebate application and/or invoice.

Oklahoma Gas and Electric Company is not responsible for any taxes that may be imposed as a result of your receipt of any rebate.

**QUALIFYING CUSTOMERS**

- This program is available only to OG&E residential customers in Arkansas who own a permanent foundation, single family home.
- Multi-family structures do not qualify for this rebate.
- Program is available only to retrofit (existing) homes with electric central air conditioning.
- Program excludes new home residential construction, garages, sheds, workshops, basements and doors.

**QUALIFYING INSTALLATION**

All windows must be installed by a professional window company. All rebate forms need to have a copy of the invoice and detailed specifications for the windows installed.

**WHERE TO SUBMIT REBATE APPLICATION AND INVOICE**

**Please return completed rebate form and contractor invoice by email:**

residential.ar@oge.com

**or mail to:**

OG&E AR Residential Rebates  
3600 Old Greenwood Road, Ste 1  
Fort Smith, AR 72903

Please allow 6 to 8 weeks after receipt of all documents for the rebate to be processed. Make a copy of all receipts and documentation for your records before submitting for rebate. If you have any questions about your rebate, please call us toll-free at **844-413-3065** or email **residential.ar@oge.com**.

